

Public Service Commission of South Carolina Tariff Summary Sheet as of July 6, 2011

Zone Telecom, LLC

Tariff Service: Long Distance

This document is the complete version of the tariff on file and contains the following approved revisions. Detailed information is available for each revision on the Commission's E Tariff website (http://etariff.psc.sc.gov).

Revision	Date Filed	Effective Date	# of Pages
E2011-169	6/21/11	7/6/11	66
Summary: Docket No. 2000-443-C; Zone Telecom, LLC; South Carolina Tariff No. 1 to Reflect a Name Change. This tariff reflects a name change due to Zone's conversion from a Delaware corporation to a Delaware limited liability company.			

REGULATIONS AND SCHEDULE OF CHARGES APPLYING TO POINT-TO-POINT COMMUNICATIONS SERVICES BETWEEN, AMONG AND BEYOND THE POINTS LISTED HEREIN, FOR SERVICE WITHIN SOUTH CAROLINA

FILED UNDER AUTHORITY OF SECTION 58-9-280 OF THE CODE OF THE LAWS OF SOUTH CAROLINA

ISSUED: JUNE 3, 2003 EFFECTIVE: AUGUST 4, 2003

CHECK SHEET

The Title/Cover page and the rest of the pages which comprise this tariff are effective as of the date shown on an individual page. The pages, as named below, contain all changes from the original tariff and comprise the current tariff of this utility.

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ISSUED: June 11, 2004

EFFECTIVE:

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CONCURRING, CONNECTING AND OTHER PATICIPATING CARRIERS

LIST OF CONCURRING CARRIERSNo Concurring Carriers

LIST OF CONNECTING CARRIERS

No Connecting Carriers

LIST OF OTHER PARTICIPATING CARRIERS

No Other Participating Carriers

EXPLANATION OF SYMBOLS

- (C) to signify changed regulation.
- (D) to signify discontinued rate or regulation
- (I) to signify increase.
- (N) to signify new rate or regulation.
- (R) to signify reduction.
- (S) to signify reissued matter.
- (T) to signify a change in text but no change in rate or regulation.

REFERENCE TO OTHER TARIFFS

Whenever reference is made to other tariffs, the reference is to the tariffs in force as of the effective date of this tariff, and to amendments thereto and reissues thereof.

1. APPLICATION OF TARIFF

This tariff contains the regulations, rates and charges applicable to the provision of interLATA intrastate resale common carrier communications service by Zone Telecom, LLC ("COMPANY"), a switchless reseller, to specified locations within the State of South Carolina.

(T)

2. **DEFINITIONS**

Authorization Code: A four (4) digit code which validates the individual customer as eligible to access the facilities for service.

Authorized User: A person, firm, corporation or any other entity authorized by the Customer to telecommunicate utilizing the Company's facilities.

Application: Means collectively, the Application to Change Long Distance providers and Letter of Agency.

Business Day: Monday - Friday; 08:00 a.m. up to but not including 05:00 p.m.

Business Office Hours: Monday - Friday; 08:30 a.m. until 06:00 p.m. Answering service after hours.

Channel or Circuit: A communications path between two or more points.

Company: Zone Telecom, LLC

(T)

Customer: The person, firm, corporation or other entity which orders service and is responsible for the payment of charges and compliance with the Company's tariff regulations.

Evening: Sunday - Friday; 05:00 p.m. up to but not including 11:00 p.m.

FGD: Feature Group D access trunks provided and maintained by the underlying carrier.

Full Service: Resale Service twenty-four (24) hours a day; seven (7) days a week.

National Holidays: The Company's recognized National holidays are New Year's Day, Memorial Day, July 4th, Labor Day, Thanksgiving and Christmas.

Night & Weekend: Seven (7) days a week; 11:00 p.m. up to but not including 08:00 a.m. and 08:00 a.m. Saturday up to but not including 05:00 p.m. Sunday.

Other Common Carrier (OCC): A person, firm, corporation or other entity regulated by the FCC which subscribes to the Company's service and facilitates and resells these communication services and facilitates to the public for profit.

<u>Service Location</u>: The term "Service Location" denotes one of the locations listed in Section 3.1.1 (B).

<u>Shared Access Line</u>: Denotes a local or foreign exchange telephone line connecting incoming traffic from the Zone, switched private network to the public switched network.

<u>Service</u>: An e-commerce solution which will empower business and residential telecommunications customers to register and choose underlying service providers through Company's website and access different underlying service providers' services with a unified dialing access number.

Sign-Up Form: The form by which the Customer signs-up for service.

LATA: Local Access and Transport Area (N)

<u>InterLATA Toll Call</u>: Any call terminating beyond the LATA of the originating caller.

<u>IntraLATA Toll Call</u>: Calls terminating within the LATA of the originating caller.

<u>Local Call</u>: Calls placed within the Local Exchange Carrier franchise area or EAS area; will be routed to the LEC and not be handled by the carrier.

ISSUED: September 18, 2001

3. **REGULATIONS**

3.1 Undertaking of Zone Telecom, LLC

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3.1.1 <u>Scope</u>

- A. Resale Service is the furnishing of service for voicegrade telecommunications between a Zone customer or his authorized user and called stations in specified service areas, as defined herein, in accordance with the regulations and schedules of charges specified in this tariff.
- B. Zone Telecom, LLC is a long distance company that does not own any of its own circuits, but instead resells services of long distance carriers.

3.1.2 Service Locations

The Company service will provide service to all equal access station locations in South Carolina, unless otherwise stated.

3.1.3 <u>Limitations</u>

- A. The furnishing of service under this tariff is subject to the availability of those service components and other facilities required for such service and the provisions of this tariff.
- B. The Company reserves the right to discontinue furnishing service upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff, or in violation of the law. Service may be denied or discontinued in accordance with 26 S.C. Reg. 103-625 and terminated in accordance with 26 S.C. Reg. 103-633.

3.1.4 Restoration of Services

The use and restoration of service shall be in accordance with Part 64, Section D, of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

3.1.5 <u>Liability of Zone Telecom, LLC</u>

(T)

- A. Since the customer has exclusive control of his communications over the services furnished him by the Company, and of the other uses for which services may be furnished him, and because of the unavoidability of errors incident to the customer's use of such services, the services of the Company are subject to the terms, conditions and limitations herein specified.
- B. The liability of the Company for damages arising out of mistake, omissions, interruptions, delays, errors or defects in transmission or failures or defects in service components, occurring in the course of furnishing service and not caused by the negligence of the customer, or of the Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission interruption, delay, error or defect in transmission, or failure or defect in service component occurs.
- C. The Company shall be indemnified and saved harmless by the customer or customers against claims for libel slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the services or the use thereof; against claims for infringement of patents arising from combining with, or using in connection with, services furnished by the Company, apparatus and systems of the customer; and against all other claims arising out of any acts of omission of the customer in connection with the service provided by the Company.
- D. Zone accepts no responsibility for fraudulent charges due to customer premise equipment. Credit for these charges arising from mechanical failure of customer premise equipment will be allowed to the extent that the company can obtain a corresponding credit from the underlying carrier. To receive a credit, the EndUser or customer must notify Zone in writing within 30 days from receipt of Zone's bill, by phone or by fax, accompanied by a copy of the billing page for which a credit is desired, if so requested by Zone. Once the request for a credit is investigated and if the charge, rate or time is found as incorrect or a problem has been verified, the appropriate credit will be rendered. Bills will be adjusted in accordance with 26 S.C. Reg. 103-623.

3.1.5 <u>Liability of Zone Telecom, LLC (continued)</u>

- (T) (T)
- E. Zone Telecom, LLC shall not be liable to any customer, authorized user or third party for failures caused by the transition to the Year 2000. Zone has, and will continue to make diligent efforts to ensure that our customers receive the services specified in this tariff before, during and after the Year 2000. Due to Zone's reliance on the equipment and facilities of other companies and their processes, Zone shall not be held responsible for damages of any nature, including consequential damages, due to, but not limited to, failures or interruptions to systems, switches, transmission facilities, computers and related equipment maintained by, provided by, or operated by either Zone or other third parties, including, but not limited to underlying carriers, local exchange companies, customers and other competitors. Information contained on Zone's Internet web site and/or information provided to parties upon request regarding the Year 2000 readiness of products and services offered by Zone are "Year 2000 Readiness Disclosures" as defined by the Year 2000 Information and Readiness Disclosure Act of 1998 (Public Law 105-271, 112 Stat. 2386, a U.S. Statute) enacted on October 19, 1998. (N)
- F. The carrier is not liable under any circumstance for any act, omission, error, mistake, or delay associated with any representations or statements it may make (including materials posted on websites) regarding the services, offerings, promotions, rates, discounts, terms or conditions of underlying service providers, local exchange carriers or connecting carriers.

3.2 Use of Service by the Customer

3.2.1 Permissible Uses

Resale Service, as herein offered, may be used for one or more of the following:

- A. For the transmission of communications by the customer.
- B. For the transmission of communications by an authorized user.

3.2.2 <u>Impermissible Uses</u>

Resale Service shall not be used:

- A. For any unlawful purpose.
- B. For any purpose for which any payment or other compensation is received by the customer, except when the customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the customer and authorized user to share the cost of the service as long as this arrangement generates no profit for anyone participating in such arrangement.

3.3 Obligations of the Customer

3.3.1 Payment of Charges

The customer is responsible for the payment of all charges for service furnished to the customer and his authorized user(s), if any. Recurring charges, including monthly service charges, are payable monthly in advance and charges for usage will be billed in arrears.

3.4 Payment Arrangements and Credit Allowance

3.4.1 <u>Deposit and Advance Payment</u>

Zone may, in order to safeguard its interests, require Customer to make a cash security deposit, irrevocable letter of credit or other means prior to or any time after the provision of Services to Customer (collectively called "Deposit"). The Deposit, to be held by Zone as a guarantee or security for the payment of charges incurred, may be drawn upon by Zone for any and all past due amounts, and may be increased at any time upon Zone's request and in its sole discretion. Zone's obligation to provide Services is contingent upon an initial and continuing credit approval by Zone. Additional Deposit amounts may be required after Services commence pending continuing review of issues which include but are not limited to Customer's monthly revenue, payment history, financial condition and as security against disputed amounts.

3.4.2 Minimum Service Period

The Company's service is furnished for a minimum period of one (1) month. Thereafter, service may be canceled by the customer on not less than thirty (30) days advance written or oral notice to the Company.

3.4.3 Termination of Services

Zone may, without incurring liability, immediately terminate, restrict or suspend Zone Service, in whole or in part, and may deny requests for new or additional Zone Service, without notice to the User if:

- A. User fails to pay Zone any charges when due;
- B. User makes any false statement to Zone;
- C. Zone suspects fraud, abuse or misuse by User, other users or third parties;
- D. User violates any regulation of the User Agreement or Zone's filed tariffs or price lists;
- E. Zone believes User's use or content, or the use or content of other users, may violate the User Agreement or any laws or regulations or interferes in any way with Zone's provision of Zone Service to its customers or its business operations;
- F. or User becomes insolvent or is subject to any proceeding under bankruptcy or similar laws.

In all other cases, Zone may, by notice in writing to the User, terminate, restrict or suspend Zone Service, in whole or in part, without incurring liability.

3.5 Connections

3.5.1 General

- A. Resale Service furnished by the Company may be connected with services or facilities of another carrier.
- B. Any special interface equipment or facilities necessary to achieve compatibility between the facilities of the Company and other carriers shall be provided at the customer's expense, upon customer request and acting as his authorized agent, the Company will attempt to make the necessary arrangements for such connections.
- C. Resale Service may be connected with the facilities or other services of other carriers under the terms and conditions of the other carriers tariff applicable to such connections.
- D. As a telephone utility under the regulation of the Public Service Commission of South Carolina, I do hereby assert and affirm that as a reseller of intrastate telecommunications service, I will not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers South Carolina, and I will comply with those marketing procedures, if any, set forth by the Public Service Commission. Additionally, I will be responsible for the marketing practices of my contracted telemarketers for compliance with this provision. I understand that violation of this provision could result in a rule to show cause as to the withdrawal of my certification to complete intrastate telecommunications traffic within the state of South Carolina.

3.6 Timing of Calls

- A. Long distance usage charges are based on the actual usage of The Zone's network. The Company will determine that a call has been established through industry standard answer detection methods, including hardware answer detection.
- B. Chargeable time for a call ends upon disconnection by either party.
- C. For billing provided directly by the Company, the minimum call duration and initial period is 18 seconds for all intrastate direct dialed calls unless otherwise specified by this tariff. For billing provided directly by the Company, the additional period is measured and rounded to the next higher 6 second increment unless otherwise specified by this tariff.
- D. For billing provided by the Local Exchange Carrier of the Customer, the minimum call duration and initial period is 60 seconds (1 minute) and the additional period is measured in 60 second (1 minute) increments.
- E. No charges apply for incomplete calls. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon written or oral notification, investigate the circumstances of the call and issue a credit when appropriate.

3.7 Application For Service

- A. The Company requires a Customer to complete the Sign-up Form and Application as a condition precedent to the initial establishment of service. Application for service may be made electronically or in writing.
- B. Company accepts the following methods of payment: credit card (Visa, MasterCard, Discover and American Express); bank debit card, electronic fund transfers, and paper check.
- C. Company will confirm credit worthiness as a condition precedent to the provision of Service. Company will preauthorize a credit limit for a residential Customer in the amount of \$100, and for a business Customer in the amount of \$300. Once the Customer has demonstrated a pattern of full and timely remittance of payment, Company, in its full discretion, may elect to raise the user's preauthorized credit limit from time to time.

- D. The name of the Customer(s) desiring to use the Company's service must be stipulated in the Sign-up Form and Application, executed by the Customer and returned to the Company or its agent.
- E. Fees are immediately due and payable on the date of the invoice and will be assessed based on the method of payment selected by the Customer in the Signup Form. Interruption of service and/or late payment charges may be assessed for any failure to pay within the time set forth in the Sign-up Form in accordance with federal and/or state law.

3.8 Payment For Service

- A. Monthly invoices will be debited via the billing mechanism selected by Customer in the Sign-up Form and in accordance with this Tariff. Customers electing to pay by paper check will be assessed a \$2.95 service charge. Interest at the rate of 1½% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) may be applied in accordance with the Company's standard credit policy to any unpaid amount commending 15 days after the bill statement date unless otherwise provided herein.
- B. The Company may bill for Service electronically for those Customers with computer capability. Prior to electronic billing, Customers will be notified and given the option to receive invoices in paper form. Customers electing paper billing will be assessed a monthly account fee of \$50.00. To view electronic invoices, Customers will need one of the following browsers: Internet Explorer 4.0 or higher; Netscape Navigator 3.01 or higher; Netscape Communicator 4.05 or higher; or Customers will need to upgrade its current browser.

3.9 Reconnection Charge

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion be restored upon payment of a \$50.00 reconnection fee when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.

3.10 Reserved For Future Use

3.11 Customized Service Packages

Customized service packages and competitive pricing packages may be furnished at negotiated rates on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. All specialized pricing arrangements are subject to Commission review.

3.12 Invoice Retrieval Charge

There will be a charge for researching an account and providing archived invoices to a customer. The charge will be assessed for each request and will be as follows:

\$10.00 charge for e-mailed invoices up to two years old \$15.00 charge for paper invoices up to two years old \$30.00 charge for invoices older than two years Invoices retrieval could take up to ten business days.

3.13 Return Check Fee and Returned Electronic Funds Transfer Fee

A fee of \$25.00 will be charged for each dishonored check returned and a fee of \$15.00 will be charged for each rejected electronic funds transfer.

3.14 Paper Check Service Charge

Customers electing to pay for Zone LD products via a paper check will be assessed a service charge in the amount of \$2.95.

4. SERVICE DESCRIPTION

4.1 General

Resale Service offers the use of switching and transmission facilities for intrastate telecommunications in South Carolina.

4.2 Basic Service Features

4.2.1 <u>Dialing Procedure and Authorization Code</u>

When using FGD access, the customer will dial 1 + NPA-NXX-XXXX of the called party's number, which information will be forwarded along with the calling party's number to the long distance switch by the local exchange carrier. When using the Calling Card Service, receive a dial tone, dial a ten (10) digit authorization code, and a four (4) digit PIN code followed by the called party's number.

4.2.2 Traffic Reports

Each customer will receive along with his monthly bill, a report which will include total usage during a period (measured in one-tenth of a minute increments), and an itemization of calls reflecting Authorization Code Number, area code and number of each call, date and time of day of each call and duration of each call.

4.2.3 Virtual Wats Service

Virtual Wats Service is a resold telecommunications service utilizing AT&T as the underlying carrier. This service includes such features as outbound switched and dedicated calling, inbound (800 or 888) switched and dedicated calling, calling card calling and directory assistance services.

4.2.4 FiberWats Service

FiberWats Service is a resold telecommunications service utilizing Sprint as the underlying carrier. This service includes such features as outbound switched and dedicated calling, inbound (800 or 888) switched and dedicated calling, calling card calling and directory assistance services.

4.2.5 Zone LD Services

Zone LD service provides switched and dedicated access and include such features as switched outbound "One Plus" long distance telecommunications services, dedicated outbound calling, inbound toll-free switched and dedicated calling, calling card calling and directory assistance services.

4.3 Optional Features

4.3.1 Additional Authorization Codes/Reports

A customer may separate his monthly charges between authorized individuals or departments through the use of Additional Authorization Codes (4 digits). A monthly summary which provides total usage per authorization code is available upon request by customer at a charge of \$7.50 per month.

Additional authorization codes, if needed, may be added at the customer's discretion.

5. VIRTUAL WATS RATES

5.1 General

5.1.1 <u>Description of Charges</u>

Charges for Resale Service are comprised of the following elements, as applicable:

- A. Monthly Service Charge
- B. Usage Charges
- C. Optional Feature Charges
- D. Special Service Charges

5.1.2 Description of Basic Service Offerings

- A. Switched Access Services: A customer accesses the Company's long distance network via FGD access. Switched access products are described in Section 5.4 following.
- B. Dedicated Access Services: A customer accesses the Company's long distance network via a dedicated channel connection between the customer premise equipment and the long distance switch.
- C. ZONE Calling Card Service: Customers of ZONE Calling Card Service may place calls while away from home or office by dialing a 10 digit code plus a 4 digit PIN number assigned to the Customer. Calls are then completed on direct dialed basis. Usage charges and per call service charges apply. No minimum billing, nonrecurring charges or fixed monthly charges apply to this service.
- D. Inbound Switched service (800 or 888): Receives inbound Intrastate calls on regular local telephone lines.
- E. Inbound Dedicated Service (800 or 888): Receives inbound Intrastate calls on Dedicated Access Lines using 800 or 888 number(s).

5.2 Installation Charges

Where applicable, are described in Section 5.4 following. At the discretion of the Company, installation charges can be waived as an aspect for sales promotions. The Company will file notification with the Commission prior to the effective date of said promotions.

5.3 Monthly Service Charges

Where applicable, are described in Section 5.4 following.

5.4 Usage Charges

5.4.1 <u>Switched Access Service</u>¹

Rates are based on the distance, duration and time of day when the call is initiated. Access is provided via FGD switched access trunks.

Usage Rates:

Day

	Mileage Band	Initial 18 Seconds	Additional 6 Seconds
	0 - 292	0.1028	0.0263
	293 - 430	0.1100	0.0287
Evening/Night/Weeken	nd		
	Mileage Band	Initial 18 Seconds	Additional 6 Seconds
	0 - 292	0.0870	0.0210
	293 - 430	0.0942	0.0234

Processing Fee - None Recurring Monthly Service Fee - \$5.00

These rates reflect Zone's maximum allowable rates for this service. Current charges can be found in the Virtual Wats Rate Appendix, Section 7.

5.4.2 Calling Card Service²

Calling Card Service is a product designed to benefit the traveling customer allowing the user to place calls from any station in South Carolina to any other station in South Carolina. The customer can place calls from any station in South Carolina to anywhere in the world.

Usage Rates:

Day	
-----	--

	Mileage Band	Initial 18 Seconds	Additional 6 Seconds
	0 - 292	0.1111	0.0284
	293 - 430	0.1188	0.0310
Evening/Night/We	ekend		
	Mileage Band	Initial 18 Seconds	Additional 6 Seconds
	0 - 292	0.0940	0.0227
	293 - 430	0.1018	0.0253

Calling Card Billings

Responsibility for Zone issued calling cards and billing card numbers will pass to customers upon receipt by customer. Customer and Zone agree that Zone will treat all calls made using the billing numbers in question as a valid call. Individual calling card and/or billing card numbers may be deactivated without notice if such numbers are believed to be being used fraudulently.

Timing of a call commences and charges shall accrue when the called party picks up the receiver, and shall cease when the calling party hangs up.

Each calling card will be billed an access or surcharge of \$.50 per call.

These rates reflect Zone's maximum allowable rates for this service. Current charges can be found in the Virtual Wats Rate Appendix, Section 7.

5.4.3 Dedicated Access Service³

Dedicated Service rates are based on the band/distance, duration and time of day when the call is initiated.

Access to Dedicated Service is provided over dedicated communications channels between the customer premise equipment and the underlying carrier's point of presence.

Usage Rates:

Day

Mileage Band	Initial 18 Seconds	Additional 6 Seconds
0 - 292	0.0744	0.0168
293 - 430	0.0816	0.0192

Evening/Night/Weekend

Mileage Band	Initial 18 Seconds	Additional 6 Seconds
0 - 292	0.0618	0.0126
293 - 430	0.0690	0.0150

Processing Fee - None

Recurring Monthly Service Fee - \$20.00

Access Charges - Pass through of LEC or underlying carrier Access Cost.

Billing Parameters - 18 second minimum duration per call six second billing increments.

³ These rates reflect Zone's maximum allowable rates for this service. Current charges can be found in the Virtual Wats Rate Appendix, Section 7.

5.4.4 Operator Services

Operator services are provided by AT&T.

5.5 Rate Mileage Computation

Rate mileage will be computed between rate centers using industry established vertical and horizontal coordinates and calculations.

5.6 Inbound Usage Rates⁴

5.6.1 Switched Usage Rates (800 or 888)

Rate Per Hour of Usage

<u>Day</u>	Evening	<u>Night</u>
\$15.42	\$15.42	\$15.42

5.6.2 <u>Dedicated Usage Rates (800 or 888)</u>

Rate Per Hour of Usage

<u>Day</u>	Evening	<u>Night</u>
\$9.60	\$9.60	\$9.60

5.6.3 Fees

Processing Fee: None

Monthly Recurring Service Charges:

Switched Usage: \$20.00 Dedicated Usage: \$50.00

These rates reflect Zone's maximum allowable rates for this service. Current charges can be found in the VirtualWats Rate Appendix, Section 7.

6. FIBER WATS SERVICE

6.1 General

Description of Charges

Charges for Resale Service are comprised of the following elements, as applicable:

- A. Monthly Service Charge
- B. Usage Charges
- C. Optional Feature Charges
- D. Special Service Charges

6.1.2 <u>Description of Basic Service Offered</u>

- A. Switched Access Service: A Customer accesses the Company's long distance network via FGD access. Switched access products are described in Section 6.4 following.
- B. Dedicated Access Service: A Customer access the Company's long distance network via a dedicated channel connection between the Customer premise equipment and the long distance switch.
- C. ZONE Calling Card Service: Customers of ZONE Calling Card Service may place calls while away from home or office by dialing a 10 digit code plus a 4 digit PIN number assigned to the Customer. Calls are then completed on a direct dialed basis. Usage charges and per call service charges apply. No minimum billing, nonrecurring charges or fixed monthly charges apply to this service.
- D. Inbound Switched Service (800 or 888): Receives inbound Intrastate calls on regular local telephone lines.
- E. Inbound Dedicated Service (800 or 888): Receives inbound Intrastate calls on Dedicated Access Lines using 800 or 888 number(s).

6.2 Installation Charges

Where applicable, are described in Section 6.4 following. At the discretion of the Company, installation charges can be waived as an aspect for sales promotions. The Company will file notification with the Commission prior to the effective date of said promotions.

6.3 Monthly Service Charges

Where applicable, are described in Section 6.4 following.

6.4 Usage Charges

6.4.1 <u>Switched Access Service</u>⁵

Rates are based on the distance, duration and time of day when the call is initiated. Access is provided via FGD switched access trunks.

Usage Rates:

Day

Mileage Band	Initial 18 Seconds	Additional 6 Seconds
0 - 292	0.1028	0.0263
293 - 430	0.1100	0.0287
nd		

Evening/Night/Weekend

Mileage Band	<u>Initial 18 Seconds</u>	Additional 6 Seconds
0 - 292	0.0870	0.0210
293 - 430	0.0942	0.0234

Processing Fee - None Recurring Monthly Service Fee - \$5.00

⁵ These rates reflect Zone's maximum allowable rates for this service. Current charges can be found in the FiberWats Rate Appendix, Section 8.

6.4.2 Calling Card Service⁶

Calling Card Service is a product designed to benefit the traveling customer allowing the user to place calls from any station in South Carolina to any other station in South Caroline. The customer can place calls from any station in South Carolina to anywhere in the world.

Usage Rates

Day

	Mileage Band	Initial 18 Seconds	Additional 6 Seconds
	0-292	0.1111	0.0284
	293-430	0.1188	0.0310
Evening/Night/Weeker	nd		
	Mileage Band	Initial 18 Seconds	Additional 6 Seconds
	0-292	0.0940	0.0227
	293-430	0.1018	0.0253

Calling Card Billings

Responsibility for Zone issued calling cards and billing card numbers will pass to customers upon receipt by the customer. Customers and Zone agree that Zone will treat all calls made using the billing numbers in question as a valid call. Individual calling card and/or billing card numbers may be deactivated without notice if such numbers are believed to be used fraudulently.

Timing of a call commences and charges shall accrue when the called party picks up the receiver, and shall cease when the calling party hangs up.

Each calling card will be billed an access or surcharge of \$.50 per call.

These rates reflect Zone's maximum allowable rates for this service. Current charges can be found in the FiberWats Rate Appendix, Section 8.

6.4.3 Dedicated Access Service⁷

Dedicated Service rates are based on the band/distance, duration and time of day when the call is initiated.

Access to Dedicated Service is provided over dedicated communications channels between the customer premise equipment and the underlying carrier's point of presence.

Usage Rates

Day

Mileage Band	Initial 18 Seconds	Additional 6 Seconds
0-292	0.0744	0.0168
293-430	0.0816	0.0192

Evening/Night/Weekend

Mileage Band	Initial 18 Seconds	Additional 6 Seconds
0-292	0.0618	0.0126
293-430	0.0690	0.0150

Processing Fee - None

6.4.4 Operator Services

Operator Services are provided by Sprint.

⁷ These rates reflect Zone's maximum allowable rates for this service. Current charges can be found in the FiberWats Rate Appendix, Section 8.

6.5 Rate Mileage Computation

Rate mileage will be computed between rate centers using industry established vertical and horizontal coordinates and calculations.

6.6 Inbound Usage Rates⁸

6.6.1 Switched Usage Rates (800 or 888)

Rate Per Hour of Usage

<u>Day</u> <u>Evening</u> <u>Night</u> \$15.42 \$15.42 \$15.42

6.6.2 <u>Dedicated Usage Rates (800 or 888)</u>

Rate Per Hour of Usage

<u>Day</u> <u>Evening</u> <u>Night</u> \$9.60 \$9.60 \$9.60

6.6.3 <u>Fees</u>

Processing Fee: None

Monthly Recurring Service Charges:

Switched Usage: \$20.00 Dedicated Usage: \$50.00

⁸ These rates reflect Zone's maximum allowable rates for this service. Current charges can be found in the FiberWats Rate Appendix, Section 8.

7.1 Switched Access Service

7.1.1 <u>Rate Structure</u>

Mileage sensitive Time of day sensitive Volume discounts Six (6) second increments after first eighteen (18) seconds

7.1.2 <u>Rates</u>

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which will be in 60 second (1 minute) increments [see Page 13.1, Section D. of this tariff]. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

InterLATA

Initial 18 s or Frac	30001100	Each Additional 6 Seconds or Fraction		conds
Rate Mileage	<u>Day</u>	Even/Night Weekend	<u>Day</u>	Even/Night Weekend
ALL	\$0.0609	\$0.0504	\$0.0203	\$0.0168
Intra LATA				
Initial 18	30001100	Each	Additional 6 Sec	conds
or Frac	<u>tions</u>		or Fraction	
		Even/Night		Even/Night
Rate Mileage	<u>Day</u>	Weekend	<u>Day</u>	Weekend
ALL	\$0.0609	\$0.0504	\$0.0203	\$0.0168

7.1.3 <u>Fees</u>

Processing Fee - None Recurring Monthly Service Fee - \$5.00

7.2 Calling Card Service

7.2.1 <u>Rate Structure</u>

Mileage sensitive Time of day sensitive Six (6) second increments after first eighteen (18) seconds

7.2.2 Rates

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which will be in 60 second (1 minute) increments [see Page 13.1, Section D. of this tariff]. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

Initial 18 Seconds		Each Additional 6 Seconds		
or Fractions		or Fraction		<u>n</u>
		Even/Night		Even/Night
Rate Mileage	<u>Day</u>	Weekend	<u>Day</u>	Weekend
ALL	\$0.0699	\$0.0585	\$0.0233	\$0.0195

7.2.3 <u>Fees</u>

Each calling card will be billed an access or surcharge of \$.50 per call.

7.3 Dedicated Access Service

7.3.1 <u>Rate Structure</u>

Mileage sensitive Time of day sensitive Six (6) second increments after first eighteen (18) seconds

7.3.2 Rates

InterLATA

or Frac	<u>tions</u>		or Fraction	
Rate Mileage	<u>Day</u>	Even/Night Weekend	<u>Day</u>	Even/Night <u>Weekend</u>
ALL	\$0.0432	\$0.0342	\$0.0144	\$0.0114

Each Additional 6 Seconds

IntraLATA

Initial 18 Seconds

Initial 18 Seconds
or Fractions

Even/Night

Even/Night

Even/Night

Even/Night

		Even/Night		Even/Night
Rate Mileage	<u>Day</u>	Weekend	<u>Day</u>	Weekend
ALL	\$0.0378	\$0.0303	\$0.0126	\$0.0101

7.3.3 <u>Fees</u>

Processing Fee - None

Recurring Monthly Service Charge - \$20.00

Access Charges - Pass through of LEC or underlying carrier Access Cost.

7.4 Inbound Usage Rates

7.4.1 Switched Usage Rates (800 or 888)

Rate Per Hour of Usage

<u>Day</u> <u>Evening</u> <u>Night</u> \$14.22 \$14.22 \$14.22

7.4.2 <u>Dedicated Usage Rates (800 or 888)</u>

Rate Per Hour of Usage

<u>Day</u> <u>Evening</u> <u>Night</u> \$9.01 \$9.01 \$9.01

7.4.3 Fees

Processing Fee - None

Monthly Recurring Service Charges:

Switched Usage: \$20.00 Dedicated Usage: \$50.00

8.1 Switched Access Service

8.1.1 <u>Rate Structure</u>

Mileage Sensitive Time of Day Sensitivity Volume Discounts Six (6) Second Increments After First Eighteen (18) Seconds

8.1.2 <u>Rates</u>

Calls are billed in 6 second increments with 18 seconds minimum, except for Local Exchange Company billing which will be in 60 second (1 minute) increments [see Page 13.1, Section D. of this tariff]. The 60 second (1 minute) rate is ten (10) times the 6 second increments shown below.

InterLATA

Initial 18 S or Frac		Each Additional 6 Seco or Fraction		conds
Rate Mileage	<u>Day</u>	Even/Night Weekend	<u>Day</u>	Even/Night Weekend
ALL	\$0.0522	\$0.0522	\$0.0174	\$0.0174
IntraLATA				
Initial 18 S or Frac	30001100	Each	Additional 6 Secon or Fraction	conds
Rate Mileage	<u>Day</u>	Even/Night Weekend	<u>Day</u>	Even/Night Weekend
ALL	\$0.0417	\$0.0417	\$0.0139	\$0.0139

8.1.3 <u>Fees</u>

Processing Fee - None

Recurring Monthly Service Fee - \$5.00

ISSUED: August 25, 2000 EFFECTIVE: June 4, 2001

8.2 Calling Card Service

8.2.1 Rate Structure

Mileage Sensitive Time of Day Sensitive

8.2.2 <u>Rates</u>

Calling Card calls placed by Customers that have subscribed to Zone's calling card service prior to the date of this filing will be billed in 6 second increments with 18 seconds minimum. Calling Card calls placed by Customers that have subscribed to Zone's calling card service as of the date of this filing will be billed in 60 second (1 minute) increments. Local Exchange Company billing will be in 60 second (1 minute) increments [see Page 13.1, Section D. of this tariff]. The 60 second (1 minute) rate, which applies to Local Exchange Company billing and to calls placed by Customers that have subscribed to Zone's calling card service as of the date of this filing, is ten (10) times the 6 second increments shown below.

Initial 18 Seconds		Each Additional 6 Seconds		
or Fractions		or Fraction		
		Even/Night		Even/Night
Rate Mileage	<u>Day</u>	Weekend	<u>Day</u>	Weekend
ALL	\$0.0609	\$0.0609	\$0.0203	\$0.0203

8.2.3 Fees

Each calling card will be billed an access or surcharge of \$.50 per call.

8.3 Dedicated Access Service

8.3.1 <u>Rate Structure</u>

Mileage Sensitive Time of Day Sensitive Six (6) Second Increments After First Eighteen (18) Seconds

8.3.2 Rates

InterLATA

Initial 18 Seconds
or Fractions
Each Additional 6 Seconds
or Fraction

		Even/Night		Even/Night
Rate Mileage	<u>Day</u>	Weekend	<u>Day</u>	Weekend
ALL	\$0.0369	\$0.0369	\$0.0123	\$0.0123

IntraLATA

Initial 18 Seconds
or Fractions
Each Additional 6 Seconds
or Fraction

		Even/Night		Even/Night
Rate Mileage	<u>Day</u>	Weekend	<u>Day</u>	Weekend
ALL	\$0.0369	\$0.0369	\$0.0123	\$0.0123

8.3.3 <u>Fees</u>

Processing Fee - None

8.4 Inbound Usage Rates

8.4.1 Switched Usage Rates (800 or 888)

Rate Per Hour of Usage

<u>Day</u> <u>Evening</u> <u>Night</u> \$12.18 \$12.18 \$12.18

8.4.2 <u>Dedicated Usage Rates (800 or 888)</u>

Rate Per Hour of Usage

8.4.3 Fees

Processing Fee - None

Monthly Recurring Service Charges:

Switched Usage: \$20.00 Dedicated Usage: \$50.00

ISSUED: August 25, 2000 EFFECTIVE: June 4, 2001

9. ZONE SPECIAL PROMOTIONAL OFFERINGS

The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the Services and may be limited to a specific geographical area or to a subset of a specific market group; provided, however, all promotional offerings shall be offered in accordance with applicable Commission rules or regulations.

9.1 **Test Marketing**

The Company may, from time to time, promote new Customer registrations by offering test marketing to certain eligible customers. The test marketing may be limited to specific geographical areas or to a subset of specific market groups for a limited duration. Test marketing will used to test new products and services prior to wide-scale implementation.

10. ZONE TELECONFERENCE SERVICE

10.1 <u>Teleconference Service Description</u>

Zone Teleconference Service provides communications between two or more stations connected to an audio bridge with the assistance of a teleconference operator.

10.2 Billing

Charges accrued by using teleconference service are billed to the telephone number of the originator of the conference call or billed to another number, if it is acceptable to that party.

10.3 <u>Timing of Calls</u>

- A. Chargeable time of a conference call begins when all participants are connected and ends for each individual station when that station disconnects.
- B. Chargeable time for ports joining the conference call already in progress begins when they are connected by a teleconference operator.

10.4 Rates and Charges

Charges for teleconference service calls are per minute and per port usage, rounded to the next highest full minute.

Zone Tele-Con	ferencing & Pricing	Web Conferencing
Applies in the C US Volume and Ter Discounts may	m	
Ready - Flex util	lizing Direct	Dial (Reserved or Reservation
less)	iiziiig Direct	Diai (Nescrited of Nescritation
,		
Price	\$0.110	
-	-	ee Number (Reserved or
Reservation-less)	
Price	\$0.125	
	·	l ial Access (Reservation
Required)	eu - Direct D	ial Access (Neservation
Price	\$0.270	
Operator Assist Required)	ed - Toll Free	Access (Reservation
Price	\$0.280	
Operator Assist		(Reservation
Required)	ou Diai out	(Nosorvalion
Price	\$0.270	
Event - Direct D	ial Access (R	Reservation
Required)		
Price	\$0.320	
		servation Required)
Event - Ton Free	700633 (1/6	sorvation Nequileu)
Price	\$0.330	
Event - Dial Out		Poguirod
Lveiit - Diai Out	(176261 VallOII	requireu)
Price	¢0 240	
Web-	\$0.340	
Conferencing		
Price	\$0.359	

ISSUED: June 11, 2004 EFFECTIVE:

EAMON EGAN
VICE PRESIDENT AND SECRETARY
ZONE TELECOM, LLC
3130 PLEASANT RUN
SPRINGFIELD, IL 62711

11. COMMERCIAL AFFILIATION PROGRAM

11.1 General

This section contains the regulations applicable to the Commercial Affiliation Program. (See section 11.4 following for applicable rates.)

11.2 **Availability of Service**

The following rates apply to residential and small business customers. To qualify for this service, Customers must be members of trade associations or commercial organizations. Customers may also qualify if they are individuals within an industry profession or business classification. Service shall be obtained by responding to an advertisement or promotional offering or by calling a toll free number in response to such solicitation.

11.3 **Application of Charges**

Customers of this calling plan may place as many calls as desired at the specified rates. No minimum monthly usage is required.

11.4 **Rates and Charges**

The following rates apply for all times of day, seven days a week, for all distances. Calls will be billed at 18 second initial increment with 6 second additional increments.

Initial 18 Seconds		Each Additional 6 Seconds		
or Fractions			or Fraction	
D . 141		Even/Night		Even/Night
Rate Mileage	<u>Day</u>	Weekend	<u>Day</u>	Weekend
0+	\$0.0441	\$0.0441	\$0.0147	\$0.0147

11.5 **Fees**

Monthly Recurring Fee: \$2.00

ISSUED: August 25, 2000 EFFECTIVE: June 4, 2001

12. MISCELLANEOUS CHARGES

12.1 <u>Payphone Use Surcharge</u>

An undiscountable payphone use surcharge of \$.30 shall apply to each coinless call which Zone can identify as being placed from a domestic payphone by or to the customer or its permitted user. This includes, but is not limited to, calls placed with a Zone calling card, collect calls and calls placed to 800 numbers. This charge is in addition to standard tariffed usage charges and is for the use of the payphone instrument to access Zone's service.

13. ZONE LD SERVICES

13.1 Description

Zone LD service for small business offers switched and dedicated access and includes such features as switched outbound "One Plus" long distance telecommunications services, dedicated outbound calling, inbound toll-free switched and dedicated calling, calling card calling and directory assistance services. The small business plans are available to Customers whose estimated monthly usage exceeds \$499.00, excluding taxes, fees and surcharges. All "GC" and "Q" small business plans are billed in six second increments, after an initial minimum call duration of six seconds. All "S" small business plans are billed in six second increments, after an initial minimum call duration of eighteen seconds.

Zone LD service for residential and small home office users ("Resi/SOHO") offers switched access and includes such features as switched outbound "One Plus" long distance telecommunications services, inbound toll-free switched calling, calling card calling and directory assistance services. The Resi/SOHO plans are available to Customers whose estimated monthly usage falls below \$500.00, excluding taxes, fees and surcharges. All Resi/SOHO plans are billed in sixty second increments, after an initial minimum call duration of sixty seconds unless otherwise noted.

Material previously appearing on this Page now appears on Page 40.1

Description (continued)

Zone LD service marketed as Rate Smasher/I, Rate Smasher Premium/I, Rate Smasher/PI and Rate Smasher Premium/PI for residential and small home office users ("Resi/SOHO") offers switched access and includes such features as switched outbound "One Plus" long distance telecommunications services, inbound toll-free switched calling, calling card calling and directory assistance services. The Resi/SOHO plans are available to Customers whose estimated monthly usage falls below \$500.00, excluding taxes, fees and surcharges. These plans are billed in six second increments, after an initial minimum call duration of six seconds.

13.1.1 Zone LD – Rate Smasher/S

a. Zone LD – Rate Smasher/S Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of South Carolina. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

	Per Minute	Max Per Minute
Zone LD - Rate Smasher/S		
Switched Outbound Service	\$0.15	\$0.30

Material appearing on this Page previously appeared on Page 40

b. Zone LD - Rate Smasher/S Dedicated Outbound Service is a dedicated access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of South Carolina. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute Max Per Minute

Zone LD - Rate Smasher/S

Dedicated Outbound Service \$0.110 \$0.220

c. Zone LD - Rate Smasher/S Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Switched Rate	Dedicated Rate
Per Minute/Max	Per Minute/Max

Zone LD - Rate Smasher/S

Toll-Free Service \$0.150/\$0.30 \$0.115/\$0.23

d. Zone LD - Rate Smasher/S Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute Max Per Minute

Zone LD - Rate Smasher/S

Calling Card Service \$0.12 \$0.24

13.1.2 Zone LD – Rate Smasher/GC

a. Zone LD – Rate Smasher/GC Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of South Carolina. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute Max Per Minute

Zone LD - Rate Smasher/GC

Switched Outbound Service \$0.103 \$0.206

b. Zone LD - Rate Smasher/GC Dedicated Outbound Service is a dedicated access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of South Carolina. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute Max Per Minute

Zone LD - Rate Smasher/GC

Dedicated Outbound Service \$0.068 \$0.136

c. Zone LD - Rate Smasher/GC Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Switched Rate	Dedicated Rate
Per Minute/Max	Per Minute/Max

Zone LD - Rate Smasher/GC

Toll-Free Service- \$0.104/\$0.208 \$0.092/\$0.184

d. Zone LD - Rate Smasher/GC Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

	Per Minute	Max Per Minute
Zone LD - Rate Smasher/GC		
Calling Card Service	\$0.12	\$0.24

e. Zone LD - RightSaver Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of South Carolina. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

RightSaver is subject to a monthly minimum usage charge of \$ 2.00, to be applied when a customers monthly usage is less than \$20.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.

	Per Minute	Max Per Minute
Zone LD – RightSaver		
Outbound Service	\$0.089	\$0.178

13.1.3 Zone LD – Rate Smasher Premium/GC

a. Zone LD – Rate Smasher Premium/GC Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of South Carolina. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute Max Per Minute

Zone LD – Rate Smasher Premium/GC
Outbound Service \$0.039

Outbound Service \$0.039 \$0.78

b. Zone LD – Rate Smasher Premium/GC Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute Max Per Minute

Zone LD – Rate Smasher Premium/GC

Toll-Free Service \$0.044 \$0.88

Zone LD – Rate Smasher/Q Switched Outbound Service

1.3.1.4 Zone LD – Rate Smasher/Q

a. Zone LD – Rate Smasher/Q Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of South Carolina. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute	Max Per Minute	
\$0.103	\$0.206	

b. Zone LD - Rate Smasher/Q Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

	Per Minute	Max Per Minute
Zone LD - Rate Smasher/Q Toll-Free Service	\$0.104	\$0.208

c. Zone LD - Rate Smasher/Q Calling Card Service permits the caller to charge a principal pre-subscribed location for a call while the caller is away from the principal location. The Customer may place calls from a touch tone phone by dialing a toll-free number and entering a personal identification code followed by the desired telephone number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

	Per Minute	Max Per Minute
Zone LD – Rate Smasher/Q		
Calling Card Service	\$0.12	\$0.24

d. Zone LD - RightSaver Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of South Carolina. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

RightSaver is subject to a monthly minimum usage charge of \$ 2.00, to be applied when a customers monthly usage is less than \$ 20.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.

	Per Minute	Max Per Minute
Zone LD – RightSaver		
Outbound Service	\$0.089	\$0.178

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ISSUED: June 11, 2004

EFFECTIVE:

13.1.5 Zone LD – Rate Smasher Premium/Q

a. Zone LD – Rate Smasher Premium/Q Switched Outbound Service is a switched access service, offering users outbound "One Plus" long distance telecommunications services from points originating and terminating in the State of South Carolina. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute Max Per Minute

Zone LD – Rate Smasher Premium/Q

Outbound Service \$0.039 \$0.78

b. Zone LD – Rate Smasher Premium/Q Toll-Free Service offers users inbound, toll-free calling where an 800, 888, 877 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility. This service enables the caller to contact the Customer toll-free, through the use of an assigned toll-free number. Billing increments depend upon whether the Customer is classified as Resi/SOHO or small business.

Per Minute Max Per Minute

Zone LD - Rate Smasher Premium/Q

Toll-Free Service \$0.044 \$0.88

13.2 Intrastate Directory Assistance

A long distance Directory Assistance charge applies when the caller accesses the Company's network by dialing 1 + Area Code + 555-1212 to place a request for a telephone number. The charge applies to each call regardless of whether the Directory Assistance bureau is able to supply a listed number. A credit will be issued for any Directory Assistance charge for which the customer experiences poor transmission quality, is cut off, receives an incorrect telephone number, or misdials.

Per Call

Intrastate Directory Assistance Charge-

\$1.35

13.3 Paper Bill Charges

The Company may bill for Service electronically for those Customers with computer capability. Customers may, however, elect to receive invoices in paper form. Customers electing paper billing will be assessed a monthly account fee of \$2.95.

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13.4 <u>Minimum Usage Charge</u>

Zone LD products for small business are subject to a monthly minimum usage charge of \$2.95, to be applied when a customers monthly usage is less than \$100.00 before the application of taxes, fees or surcharges. This charge may be waived at the discretion of the company.

13.5 <u>Toll-Free Fee</u>

All Zone LD products are subject to a monthly toll-free fee in the amount of \$2.00 per month per toll-free number. This charge may be waived at the discretion of the company.